

Why are Direct Deposit and Automatic Transfers required?

When members rely on direct deposit and self-service or automatic loan payments and transfers with RescueNet, we recognize this effort and pass along our best loan rates. Which ultimately saves you money!

Call 808-853-2355

Our Branch team can help.



**Honolulu Fire Department
Federal Credit Union**

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HFDFCU.org

NCUA Federally insured by NCUA

❑ Set-Up Direct Deposit

Also known as payroll deduction, direct deposit can be directed to your *Savings* or *Checking account* or directly to Personal and Auto Loans.

Set-up direct deposit easily

To set-up direct deposit or payroll deduction, you'll need to provide the two items below to your employer or outside sender (such as an outside financial institution).

1. **Routing Number** — HFDFCU's Routing Number is **3213 791 51**

2. **Account or Loan Number** — Provide one* of these unique numbers:

- Direct to Savings, 3-6 digit member number
[Redacted]
- Direct to Checking, 10-digit checking account number
[Redacted]
- Direct to Personal or Auto Loan, 10-digit loan ID number
[Redacted]

**Credit union staff can provide these for you.*

❑ Set-Up Automatic Transfers and Loan Payments with RescueNet

If your direct deposit is sent to your Savings or Checking account, use RescueNet to post a loan payment or to set-up an automatic transfer.

Start by logging-in to RescueNet

Access RescueNet with any desktop, tablet, or mobile phone web browser.

1. While logged-in to **RescueNet**
2. Tap the **Account Access** menu
3. Find and tap **Transfer Funds**
4. Choose to set-up an *Immediate* (one-time) or *Scheduled* (recurring) transfer by entering:
 - For all transfers, enter *From*, *To*, and *Amount* information; and,
 - For *Scheduled* transfers, also enter *Next Date*, *Frequency*, and *Number of Payments*.
5. Tap **Transfer**
6. Review your transfer, tap to confirm
7. Once confirmed, you'll see a summary and will be able to review this and other transfers by tapping the **Account Access** menu then **Scheduled Transfers**

For both transfer types, ignore the fields for transferring funds to another member's account.

❑ EZPayment is also available for loan payments

If direct deposit is not an option, EZPayment will take any debit card or outside savings or checking account to post a loan payment. A convenience fee will apply.

1. Go to **HFDFCU.org**
2. Tap the **Make a Loan Payment** icon
3. At the **EZPayment** home page, locate your account and establish an access PIN
4. Create a payment method
5. Post a payment or transfer

📌 Helpful Hints

We've listed how to handle some of the common issues that can come up:

- ▶ HFDFCU can provide your unique Savings, Checking, or Loan ID number.
- ▶ Except for EZPayment, HFDFCU does not initiate transfers to take funds from outside institutions.
- ▶ Transfers can be used for loan payments or to transfer funds to your other HFDFCU accounts.
- ▶ Employers or senders may say they are not equipped to send to a loan. Using your HFDFCU Loan ID number enables this on the receiving side.
- ▶ Employers, senders, or Bill Payment providers may limit transfers or deductions to one set-up or type.
If that's the case, send funds to your Savings or Checking account, then use RescueNet to transfer funds.
- ▶ If your employer or sender requires a copy of a check for direct deposit set-up, we can provide a form.
- ▶ With RescueNet, use a web browser instead of our iOS or Android mobile apps to set-up scheduled transfers. Only immediate transfers are available using RescueNet Mobile.
- ▶ If sending direct deposit directly to a Personal or Auto Loan using a Loan ID number, a transfer is not needed.