



## IMPORTANT ANNOUNCEMENT

### Now Accepting Board Nominations

Applications for nominations for our 2026 Honolulu Fire Department FCU Board of Directors are now being accepted for consideration through January 15, 2026, by the Nominations and Elections Committee. There are two positions available which are currently held by two incumbents, Guy Katayama and Darrell Kong.

Board members serve on a voluntary basis and work with credit union management to establish the general direction of the credit union. They will serve a three-year term from 2026-2028. If interested, please send a cover letter explaining your interest in serving on the Board of Directors with a short biography of yourself, and your resume. Applications must be postmarked no later than January 15, 2026, to be considered.

#### Mail your application to:

**Nominations and Election Committee**  
Honolulu Fire Department  
Federal Credit Union  
1200 North School Street  
Honolulu, Hawaii 96817



### The Credit Union Office Observes City & County of Honolulu and Federal Holidays

- New Year's Day**  
- January 1, 2026
- Martin Luther King, Jr. Day**  
- January 19, 2026
- Presidents Day**  
- February 16, 2026
- Prince Kuhio Day**  
- March 26, 2026
- Good Friday**  
- April 3, 2026
- Memorial Day**  
- May 25, 2026
- King Kamehameha Day**  
- June 11, 2026
- Juneteenth**  
- June 19, 2026
- Independence Day (observed)**  
- July 3, 2026
- Statehood Day**  
- August 21, 2026
- Labor Day**  
- September 7, 2026
- Columbus Day**  
- October 12, 2026
- Election Day**  
- November 3, 2026
- Veterans Day**  
- November 11, 2026
- Thanksgiving Day**  
- November 26, 2026
- Christmas Day**  
- November 25, 2026

*NOTE: The credit union closes at 2:00 pm on the last Wednesday of each month for staff training.*



# HFD FCU

Hawaii's only firefighter credit union [HFD FCU.org](http://HFD FCU.org)

Call or Text 808-853-2355

1200 N. School St. · Honolulu, HI 96817 · 808-853-2355

Federally insured by NCUA. NMLS Lender 462791

#### Branch Hours

**Weekdays:** 8:00 am to 4:00 pm  
**Last Wednesdays, monthly:** 8:00 am to 2:00 pm

#### Debit Mastercard®

**Card Activation and PIN Change**  
833-681-3522

**Report Lost or Stolen Card**  
833-933-1681

**Report Fraudulent or Unauthorized Transactions**  
866-279-1399

#### RescueNet Bill Payer

**Member Support**  
855-840-5706

#### Visa® Platinum Credit

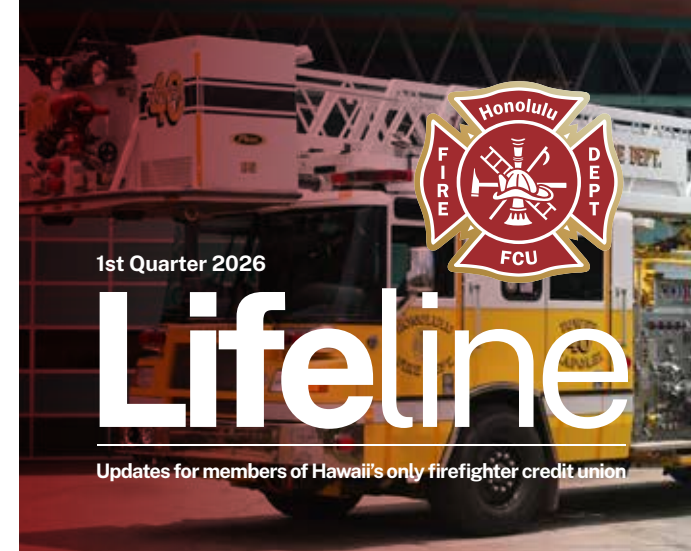
**Cardholder Support and Balance Information**  
833-541-0763

**Report Lost or Stolen Card**  
833-541-0777

**Report Fraudulent or Unauthorized Transactions**  
833-541-0763

**EZCard Portal Tech. Support**  
866-604-0380

Products, services, offers, rates, and terms subject to change or cancellation; Subject to membership eligibility; Other restrictions may apply. Members must be in good standing to qualify for or receive offers. Loan products subject to credit review. Not all members will qualify for all products and/or services. Honolulu Fire Department Federal Credit Union ("HFD FCU") is sole sponsor of all offers. All bonuses and offers are subject to IRS reporting; recipients responsible for tax liabilities, if any. All giveaways while supplies last.



1st Quarter 2026

# Lifeline

Updates for members of Hawaii's only firefighter credit union

## CEO Message

Happy holidays to all members of the Honolulu Fire Department Federal Credit Union (HFD FCU)!

As 2025 comes to a close, we celebrate a year of growth and success made possible by your trust and support. Together, we've strengthened our community and delivered on our mission to serve your financial needs.

Looking ahead to 2026, we are excited to mark our 89th anniversary — a milestone that reflects decades of commitment to our members. To honor this legacy, we're introducing enhancements to our products and services, along with new member benefits designed to make your financial journey even more rewarding.

**Please save the date for our 89th Annual Meeting on Saturday, March 14, 2026, at Waikai in Ewa Beach, from 10:00 am to 4:00 pm.**

As we step into the new year, our vision remains clear: to provide exceptional service, foster financial well-being, and strengthen the bonds within our community. Thank you for being an essential part of HFD FCU's story — without you, there is no credit union.

Here's to a prosperous and inspiring 2026!

Warm regards,  
Guy Usui | Chief Executive Officer | HFD FCU

## Standing Strong: Gratitude for Federal Firefighters



During the recent federal government shutdown, Guy Usui, CEO of the Honolulu Fire Department Federal Credit Union, brought warmth and

appreciation to those who serve. For 48 long days, federal firefighters went without pay—yet they never wavered in their duty to protect our community. This Thanksgiving gesture was more than a meal; it was a heartfelt “Thank You!” for their unwavering courage and commitment. Over two days, Guy visited 13 federal fire stations across O’ahu, delivering Thanksgiving meals to the dedicated men and women who stood strong despite the challenges.

Alan “Apu” Jacobsen, Federal Firefighter Union President, expressed his gratitude: *“We truly appreciate the credit union’s gesture. Not only did they deliver Thanksgiving meals, but they also offered a low interest, short term loan to help firefighters until they received their pay.”*

This effort was more than food—it was a message of solidarity and respect. Federal firefighters work tirelessly under difficult circumstances, and this visit reminded them that their sacrifice does not go unnoticed. As a credit union rooted in the fire service community, we proudly stand shoulder-to-shoulder with our federal firefighters. Mahalo for your service, resilience, and unwavering dedication!



Station 1: Pearl Harbor (The Big House)



Station 7: NCTAMS (Whitmore)



Station 14: Wheeler Army Airfield



Station 2: Subbase (Pearl Harbor)



Station 8: Marine Corp Base Hawaii



Station 15: Schofield Barracks



Station 3: Tripler AMC



Station 5: Manana



Station 9: Westloch



Station 6: Hickam (Da Raptor House)



Station 10: Helemano Military Reservation



Station 16: Camp Smith